# ALLSER

#### **ABOUT ALLSER**

In the FM Facility Management context, ALLSER stands out as a reference in the management and optimization of spaces and operations. With a multidiversified approach, it offers everything from maintenance services in all areas to innovative management formats.

We are committed to creating qualified environments, promoting efficiency, sustainability and distinctive experiences.

With a committed team and solutions based on experience, we shape spaces to meet the specific needs of each client, ensuring high quality, innovative and comfortable environments.

ALLSER is a brand of the company Vanguard Eagle – Facilities Management, S.A of which the Vanguard Properties group, Lukimbi and Climacer are partners.

Combining all these skills and experience, with the investment and execution capacity in a single entity, allows us to affirm that ALLSER stands out as a truly unique company in its sector of activity.





#### **DEDICATION**

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Building management systems

ALLSER's founders have broad experience regarding public and private works sectors, ranging from hospitals and healthcare units, hotels, residential and tourist condominiums, shopping centres, industry and services, to private houses and apartments.

\* Pre and After Sales support \* Implementation design \* Equipment assembly, connection, activation and testing Management and maintenance contracts for different levels and aspects \* of preventive maintenance, scheduled or systematic, as well as corrective maintenance and repairs \* Renewal/Remodelling of facilities, equipment and systems Maintenance, technical support and overall implementation of technical facilities \* Air-conditioning ducts sanitised and disinfected using Fogair and Isoair \* equipment \* Software updates and component replacement \* Facilities Certification

#### WHAT MAKES US DIFFERENT

We stand out for our commitment to experience and rigor in maintenance, offering advanced solutions, both preventative and corrective. Our approach is focused on sustainability and operational efficiency, positioning us as innovative leaders, prepared to meet market demands and Customer expectations.

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#### PREVENTION AND CORRECTION

The effective combination of preventive and corrective maintenance is essential to ensure the reliability, efficiency and safety of facilities in operations. We prioritize prevention, but we also respond promptly to unforeseen events.

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We highlight practices such as energy efficiency, waste management, water conservation, sustainable design, maintenance and green transport, promoting environmental responsibility, efficiency and impact reduction, following the best sustainable practices in national and international terms.



#### PRIORITISING EFFICIENCY

In the Facility Management field, automation, monitoring and efficient use of resources are essential. They contribute to efficient and long-lasting environments by reducing the value of investment in the short, medium and long term, promoting responsibility for the Net-O Carbon objective.



#### RESPONSIBILITY

Allser is committed to the principles and values defined within the scope of ESG, promoting sustainability in its actions, methodologies and tasks, printing governance standards and directives adjusted to this framework of indicators defined there and following the dynamics of internal and external social responsibility, following the guidelines of its.



#### COMMITMENT

Rigorous and client-centred, ALLSER is laser focussed on providing comprehensive management and maintenance solutions for every aspect of facilities and spaces, whether corporate or individual.

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#### BUILDING AND INFRASTRUCTURE MAINTENANCE HARD SERVICES

We are experts at regular preventive and corrective maintenance services regarding buildings and facilities. We offer considerable experience in managing electrical, hydraulic and air conditioning systems, building management systems and other associated infrastructures and services. In addition to this, we provide proactive monitoring and resolution of safety and compliance issues, ensuring an operational, safe and efficient environment.



### SUPPORT SERVICES SOFT SERVICES

We are specialists in the management of support services, covering areas such as energy and water supply management and urban solid waste management. We efficiently coordinate services and implement strategic solutions to ensure compliance with safety and environmental standards, providing safe and compliant services.



#### RENOVATION AND REFURBISHMENT

We have extensive experience in renovating and refurbishing spaces and their associated facilities, systems and equipment, constantly looking to add value to our clients' spaces and businesses, as well as guaranteeing people's comfort.



## ALLSER%

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